

Quality Improvement through Planned Experimentation

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Moen, R.D., T.W. Nolan, and L.P. Provost. 1991. *Quality Improvement through Planned Experimentation*. New York, NY, USA: McGraw-Hill.

Usage

This source is considered a primary reference for the Quality Management article.

Annotation

To read a description of and see the table of contents for this course, see the McGraw Hill Professional website.

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