

# Quality (glossary)

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quality

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*Ability of a product, service, system, component, or process to meet customer or user needs, expectations, or requirements. (ISO/IEC/IEEE 2010)*

## Sources

ISO/IEC/IEEE. 2010. *Systems and Software Engineering -- Vocabulary (SEVocab)* Geneva, Switzerland: International Organization for Standardization (ISO)/International Electrotechnical Commission (IEC)/Institute of Electrical and Electronic Engineers (IEEE) 2009 ISO/IEC/IEEE 24765:2010 [database online]. Available from [http://pascal.computer.org/sev\\_display/index.action](http://pascal.computer.org/sev_display/index.action).

## Discussion

None.

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